

### **Guest pass extension policy – The Leisure Club at Whittlebury Hall**

#### **Overview;**

The guest pass extension policy came into effect from June 2022 and details how The Leisure Club will extend guest passes should members request a guest pass extension.

#### **Purpose;**

- To offer a fair and consistent policy to all Leisure Club members and that no members are treated differently to anyone else.
- To show a degree of flexibility.

#### **Outline of policy**

- Leisure Club members will have the opportunity to have expired guest passes extended by one month by making a payment of £5.00 per leisure club guest pass or £7.50 for a heat and ice guest pass.
- Should a longer period be required a normal £10.00 leisure guest pass or £15.00 heat and ice pass will need to be purchased with a normal 12-month expiry date.
- No passes will be extended if not presented.
- A pass will not be extended until a payment of £5.00 or £7.50 payment has been made.
- Passes will not be accepted if an expiry date has been changed.
- Once a £5.00 or £7.50 payment has been made, a new pass will be provided with a one-month expiry date from date of payment.

#### **General ongoing guest pass information**

- As stated on the front of leisure and spa passes, all members guests must be accompanied with a member during their visit.
- Passes must be presented on arrival before admission is granted. If a pass is not presented a payment will be required.
- Passes that have been tampered with or changed will not be accepted.
- One valid guest pass admits one guest.

**For further information contact the Membership Team**

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